

SSO Integration with JSM Cloud (External Customers)






miniOrange

Streamline Your Customer Experience with
Seamless SSO Login to JSM Cloud



Voila! Our top-secret weapon - SSO Integration with Helpdesks (JSM Cloud) has arrived to save the day and make customer logins a breeze. Say goodbye to login headaches and hello to customer satisfaction!

Our Solution offers:

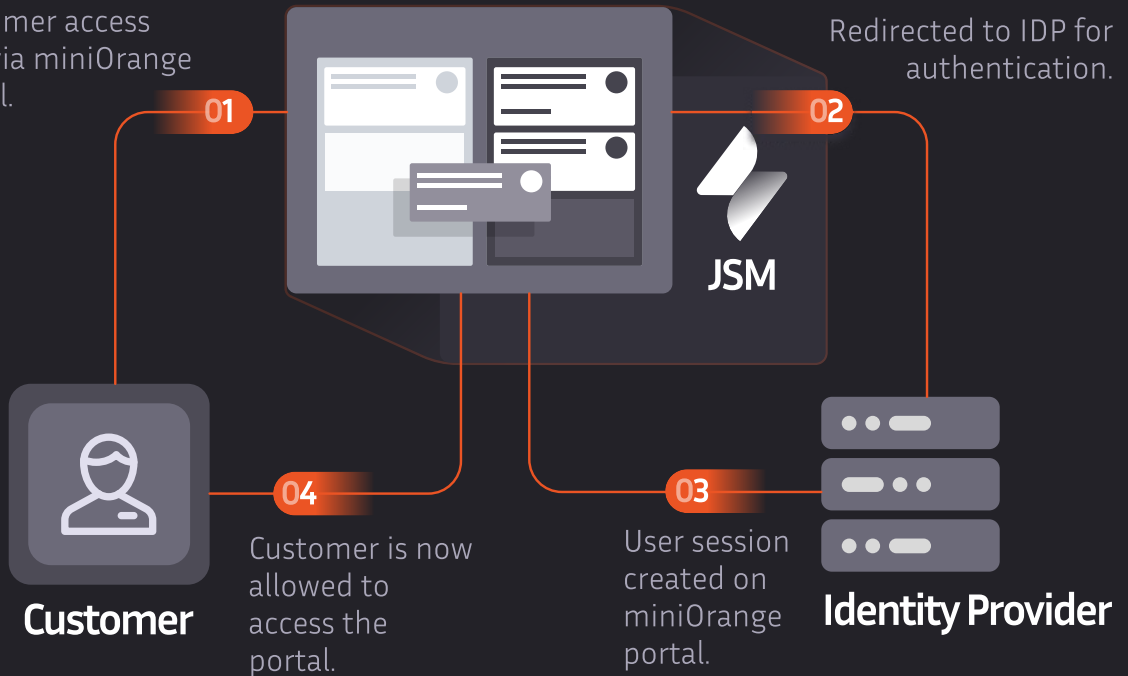
-  **Bye-bye spam tickets:** minOrange solution keeps them out so you can focus on the real ones.
-  **Direct access control:** Manage portal access directly from your Identity Provider.
-  **No more manual customer additions:** automatically creates customer accounts for you, saving you time and hassle.
-  **Restricted portal?** No problem: our solution works seamlessly with portals where only admins or user agents can add customers.
-  **Simplify your customer support experience:** with minOrange - it's the solution you've been looking for!



Help Desk

Customer access JSM via miniOrange portal.

Redirected to IDP for authentication.



Major Features:

Support for Themes

The customizable customer portal feature allows you to tailor your dashboard UI to match your brand identity, resulting in a personalized and unique experience for your customers.

Group Based Organization Mapping

Map your external customers to organizations based on groups in Jira Service Management. Users in the mapped group will automatically be added to the corresponding organization, such as org1 and g1.

Multiple IdP support

Allows you to configure multiple Identity Providers and set redirection rules on the basis of domain mapping, group mapping and a lot more.

About Us

miniOrange offers a comprehensive range of security products like IAM, CIAM, PAM solutions, to address the distinct security requirements of businesses of all sizes and across various industries.

We possess over 10+ years of experience in the security domain, and we continuously leverage that expertise to provide exceptional service to our customers.

